

A photograph of two people sitting on a concrete ledge, looking out at the Golden Gate Bridge in San Francisco. The person on the left is wearing a yellow hooded jacket and glasses, and the person on the right is wearing a dark blue hoodie and a backpack. The bridge is a prominent red structure in the background, spanning across a body of water under a clear blue sky.

SHARP

OFFICE OF SEXUAL HARASSMENT AND
ASSAULT RESPONSE AND PREVENTION

2020 TOOLKIT

**ADVOCATING FOR SURVIVORS OF
SEXUAL HARASSMENT AND ASSAULT, AND
TRANSFORMING THE SYSTEMS USED TO ADDRESS
SEXUAL VIOLENCE IN SAN FRANCISCO.**

SHARP

OFFICE OF SEXUAL HARASSMENT AND
ASSAULT RESPONSE AND PREVENTION

SAN FRANCISCO HUMAN RIGHTS COMMISSION

Updated July 15, 2020

For inquiries, please contact:

SHARP Director: KellyLou Densmore

OUR MISSION

The Office of SHARP works to ensure that survivors are believed, responded to and treated with dignity by city government when voicing their experience of sexual violence. We advocate for survivors in navigating the current response systems and we work with community to transform and create new system approaches to addressing and ending sexual violence.

SHARP SERVICES

SHARP was created to ensure that government services are accountable and responsive to the needs of survivors.

If you feel that you were treated unfairly by a city agency in reporting or receiving services related to your harm you may contact the Office of Sexual Harassment and Assault Response and Prevention (SHARP). SHARP is a department of the San Francisco Human Rights Commission.

Phone: (415) 252-2512

Email: sharp@sfgov.org

Please know that SHARP cannot represent survivors in legal cases.

RESOURCES AND OPTIONS FOR SURVIVORS

If you have experienced sexual violence you have options and the right to seek services. **You are a survivor and sexual harm is never your fault.**

If you are in immediate danger or the harm has just occurred, you may consider calling 9-1-1.

RECOMMENDATIONS FROM THE DEPARTMENT ON THE STATUS OF WOMEN¹

SAFETY TIPS FOR PEOPLE EXPERIENCING VIOLENCE

REACH OUT FOR HELP:

While people are encouraged to stay at home, you may feel isolated from your friends and family. Even if you are isolated, try to maintain social connections online or over the phone, if it is safe to do so, and try to stick to your daily routines as much as possible.

CREATE AN EXIT PLAN:

In case you have to flee, create an exit plan ahead of time with someone who could support this need. Is there a trusted friend/relative who you can stay with, if needed?

PRACTICE SELF-CARE:

COVID-19 is causing uncertainty for many people and getting through this time while experiencing abuse can feel really overwhelming. Taking time for your health and wellness can make a big difference in how you feel.

¹ Source: Department on the Status of Women, Resources on Gender-Based Violence During COVID-19 Crisis https://sfgov.org/dosw/sites/default/files/COVID-19%20DV%20One%20Pager_Updated033020.pdf

SAN FRANCISCO DISTRICT ATTORNEY VICTIM SERVICES DIVISION

Contact: (628) 652-4100

Monday-Friday, 9 am - 4 pm

Location: 350 Rhode Island Street, 400N

San Francisco, CA 94103

What to expect from contacting the San Francisco District Attorney²

- A victim advocate will be assigned to you who may help you:
 - Prepare a victim impact statement (to be read in court)
 - File a Temporary Restraining Order
 - Navigate the criminal legal system
- It is not necessary for someone to be arrested or prosecuted to access services
- Services are free and confidential
- These services are available to you regardless of your immigration status
- You have rights as a victim of a crime which include:
 - The right to keep your address confidential
 - The right not to be threatened or intimidated
 - The right to be present at sentencing and parole hearings
 - The right to have your property returned to you
 - *Please visit <https://sfdistrictattorney.org/victims-rights> for more information about your rights*

²Sources: District Attorney Victim Services Division <https://sfdistrictattorney.org/victim-services-division>; District Attorney Victim Services Advocacy Program <https://sfdistrictattorney.org/advocacy-program>; Victim Services in San Francisco <https://www.victimservicesf.org>

If you wish to report or be seen by a medical provider, you may contact or visit:

ZUCKERBERG SAN FRANCISCO GENERAL HOSPITAL AND TRAUMA CENTER EMERGENCY DEPARTMENT

Contact: (628) 206-8000
Location: 1001 Potrero Avenue
San Francisco, CA 94110

RAPE TREATMENT CENTER

Contact: (415) 437-3000
Location: 2727 Mariposa Street, Suite 100 (at Bryant Street)
San Francisco, CA 94110

What to expect at Zuckerberg San Francisco General Hospital and Trauma Center³

- Make sure to say you've been a victim of sexual assault to access appropriate services
 - Specially trained nurses are available 24/7
 - Services are free for survivors
 - You won't have to report to the police or District Attorney if you don't want to
- Options available to you will include:
 - Physical exam
 - Treatment for sexually transmitted infections
 - Evidence collection (such as a sexual assault or rape kit)

SAN FRANCISCO POLICE DEPARTMENT - SPECIAL VICTIMS UNIT

Contact:
(415) 553-1361 (sexual assault)
(415) 553-9225 (domestic violence)
Location: 850 Bryant Street (5th floor)
San Francisco, CA 94103

What to expect from contacting the San Francisco Police Department⁴

- The Special Victims Unit (SVU) "investigates all reported cases of sexual assault, sexual battery or incest."
 - Sexual assault is "any kind of unwanted sexual activity."
- An SVU investigator will be assigned to your case
 - The investigator will look into your case
 - The investigator may contact the San Francisco District Attorney

Alternatively, or in addition to the options above, you may want to contact community organizations to access services and support (legal services, mental health, housing, etc.) Please see our list of community and domestic violence-specific resources, below.

If you are feeling suicidal, please call the 24/7 (free and confidential)⁵
National Suicide Prevention Lifeline: 1-800-273-8355
For deaf & hard of hearing survivors: 1-800-799-4889

³ Sources: Rape Treatment Center at the Zuckerberg San Francisco General Hospital Emergency Department <http://traumarecoverycenter.org/services/rape-treatment-center/>; San Francisco Police, Get Service, Sexual Assault <https://www.sanfranciscopolice.org/get-service/sexual-assault>

⁴ Sources: San Francisco Police, Get Service, Sexual Assault <https://www.sanfranciscopolice.org/get-service/sexual-assault>

⁵ Source: National Suicide Prevention Lifeline <https://suicidepreventionlifeline.org>

SAN FRANCISCO COMMUNITY RESOURCES

APA FAMILY SUPPORT SERVICES HOME VISITATION PROGRAM

APA Family Support Services provides multi-lingual prevention education to Asian women through home visitation, support groups, public awareness campaigns and community outreach.

- Telephone: 415-616-9797
- <https://www.apafss.org>

COMMUNITY UNITED AGAINST VIOLENCE (CUAV) LGBTQ SERVICES:

CUAV provides anti-heterosexism intervention project, transphobia intervention project, and a LOVE & JUSTICE service provider partner project to strengthen the safety net of services and to increase providers' early detection of violence in LGBTQ relationships.

- SafetyLine: 415-333-4357
- <http://www.cuav.org>

COMMUNITY YOUTH CENTER YOUNG ASIAN WOMEN AGAINST VIOLENCE PROJECT (YAWAV)

The YAWAV project prevents violence against girls and young women through peer education projects, positive empowerment and leadership development.

- Telephone: 415-775-2636
- www.cycsf.org

FILIPINO COMMUNITY CENTER BABAE HEALTHY RELATIONSHIPS PROGRAM

Filipino Community Center provides prevention education workshops, information and referral to resources, support groups for girls and young women. Services provided in English and Tagalog.

- Telephone: 415-333-6267
- www.filipinocc.org

LAVENDER YOUTH RECREATION AND INFORMATION CENTER (LYRIC) QUEER YOUNG WOMEN'S HEALTH & SAFETY PROJECT

LYRIC provides prevention education through young women's health programs, recreation and empowerment programs, after-school programs, job training, and targeted outreach to queer young women throughout the queer young women's communities in San Francisco.

- Telephone: 415-703-6150
- www.lyric.org

EL/LA PARA TRANSLATINAS

El/La Para Translatinas provides education, advocacy, and leadership opportunities for the translatina community.

- Telephone: (415) 864-7278
- <http://ellaparatranslatinas.yolasite.com>

NATIVE AMERICAN HEALTH CENTER

- Telephone: 415-503-1046
- <http://nativehealth.org>

LEGAL AID SOCIETY EMPLOYMENT LAW CENTER: PROJECT SURVIVE

Project Survive works with survivors of domestic violence, sexual assault, stalking, and trafficking by helping them maintain their jobs and stay safe at the work place.

- Telephone: 415-864-8848
- Toll-Free: 888-864-8335
- www.las-elc.org

MISSION NEIGHBORHOOD CENTERS, INC. MISSION GIRLS - REAL ARISING ISSUES CREATING EMPOWERED STUDENTS PROGRAM (RAICES)

RAICES provides workshop with violence against girls' curriculum discussing healthy relationships, forms of abuse, definitions of rape, resources available, and how to prevent violence to young women, and assist young women make positive changes.

- Telephone: 415-206-7752
- www.mcncsf.org

SAINT JAMES INFIRMARY VIOLENCE PREVENTION AND INTERVENTION FOR SEX WORKERS

Saint James Infirmary provides free and non-judgmental health care and services for sex workers, including a Bad Date List, a violence intervention tool to help identify a person who threatens, harms, or behaves violently towards a sex worker.

- Telephone: 415-554-8494
- www.stjamesinfirmary.org

SAN FRANCISCO SAFE HOUSE

Safe House provides a supportive living environment with intensive case management for homeless women leaving prostitution.

- Telephone: 415-673-6768
- www.sfsafehouse.org

SAN FRANCISCO WOMEN AGAINST RAPE (SFWAR)

SFWAR provides sexual assault advocacy to women and girls through one-on-one peer counseling, support groups, medical and legal advocacy, and referrals.

- Telephone: 415-647-7273
- 24-hour crisis line: 415-647-7273 (free and confidential)
- <https://www.sfwar.org>

THE WOMEN'S BUILDING

- Telephone: 415-431-1180
- <https://womensbuilding.org/##>

WOMEN IN DIALOGUE IN DEFENSE OF PROSTITUTE WOMEN'S SAFETY

Women in Dialogue provides prevention education services, and promotes public awareness on violence against prostitutes, and offers advocacy services.

- Telephone: 415-626-4114

SAN FRANCISCO DOMESTIC VIOLENCE RESOURCES

ASIAN PACIFIC ISLANDER LEGAL OUTREACH (APILO) DOMESTIC VIOLENCE PROJECT

APILO provides legal services and representation to domestic violence survivors, including family law and immigration services. They also coordinate a collaborative partnership of agencies conducting anti-trafficking prevention efforts.

- Telephone: 415-567-6255
- www.apilegaloutreach.org

ASIAN WOMEN'S SHELTER DOMESTIC VIOLENCE SHELTER PROGRAM, OPTIONS FOR COMPREHENSIVE ACTION FOR YOUTH (SF OCA), AND TRANSGENDER SERVICES

Asian Women's Shelter provides emergency shelter, intensive case management, 24-hour crisis line, language access and referrals for battered women and their children, as well as case management services for youth survivors of sex trafficking, and specialized services for transgender survivors of violence.

- Telephone: 415-751-7110
- Crisis Line: 1-877-751-0880
- www.sfaws.org

BAR ASSOCIATION OF SAN FRANCISCO JUSTICE & DIVERSITY CENTER - DOMESTIC VIOLENCE LEGAL SERVICES PROJECT

The Domestic Violence Legal Services Project provides family law legal services to women who have experienced domestic violence, including marital dissolutions, child custody, child support, restraining orders and guardianships.

- Telephone: 415-982-1600
- www.sfbar.org

BAR ASSOCIATION OF SAN FRANCISCO JUSTICE & DIVERSITY CENTER - COOPERATIVE RESTRAINING ORDER CLINIC (CROC)

The Cooperative Restraining Order Clinic provides legal services to assist battered women file and obtain orders of protection.

- Telephone: 415-255-0165
- www.sfbar.org

BAY AREA LEGAL AID DOMESTIC VIOLENCE LEGAL SERVICES

Bay Area Legal Aid provides legal representation for domestic violence survivors, regarding family law matters including child-custody, divorce and limited representation on immigration matters.

- Telephone: 415-982-1300
- Domestic Violence Hotline: (888) 330-1940
- <https://baylegal.org/what-we-do/safety/domestic-violence-prevention/>

DONALDINA CAMERON HOUSE HEALING FAMILIES - ASIAN DOMESTIC VIOLENCE ADVOCACY PROGRAM

Donaldina Cameron House provides social services, counseling, case management, advocacy, and accompaniment to appointments to Asian women and their children, many of whom are new immigrants.

- Telephone: 415-781-0401
- www.cameronhouse.org

GLIDE FOUNDATION GLIDE WOMEN'S CENTER

The Women's Center offers support groups, workshops, and programming for women that are homeless or in unstable housing situations, experiencing intimate partner abuse.

- Telephone: 415-674-6000
- www.glide.org

GUM MOON WOMEN'S RESIDENCE TRANSITIONAL HOUSING PROJECT

Gum Moon provides transitional housing and supportive services for battered single, low-income Asian immigrant women victims of domestic and sexual violence.

- Telephone: 415-788-1008
- www.gummoon.org

HORIZONS UNLIMITED OF SAN FRANCISCO FEMALES AGAINST VIOLENCE (FAV) PEER LEADERSHIP AND EDUCATION PROGRAM

The FAV program provides prevention and education workshops for girls and young women, discussing healthy relationships and forms of abuse, and offers resources to assist young women in making positive changes.

- Telephone: 415-487-6706
- www.horizons-sf.org

JEWISH FAMILY AND CHILDREN'S SERVICES DREAM HOUSE

The Dream House program provides transitional housing with comprehensive supportive services, including case management and counseling to assist women and families fleeing domestic violence.

- Telephone: 415-449-1243
- www.jfcs.org

SF DOMESTIC VIOLENCE RESOURCES (CONTINUED)

LA CASA DE LAS MADRES

Overview: *La Casa de las Madres provides emergency shelter, crisis line, drop-in center, education, and domestic violence response team for battered women and their children. The Safe Housing Project provides outreach and education to residents and staff at the Housing Authority.*

- Telephone: 415-503-0500
- Crisis Lines:
- Adult Line: 1-877-503-1850
- Teen Line: 1-877-923-0700
- Text Line: 415-200-3575
- www.lacasa.org

MARY ELIZABETH INN INN ROADS PROGRAM

The Inn Roads Program assists domestic violence survivors achieve economic independence and stability through transitional housing and employment assistance.

- Telephone: 415-673-6768
- www.meinn.org

MUJERES UNIDAS Y ACTIVAS

Mujeres Unidas y Activas provides counseling, support meetings, and informational workshops for Latina immigrant survivors of domestic violence.

- Telephone: 415-621-8140
counselors available M-F, 10 am – 5 pm
- <http://mujeresunidas.net>

SAINT VINCENT DE PAUL SOCIETY – RILEY CENTER BRENNAN HOUSE AND ROSALIE HOUSE

The Rosalie House provides emergency shelter and supportive services for battered women and their children, including individual and group counseling, case management services, parenting groups, employment referrals and a children's program. The Brennan House provides transitional housing and supportive services for battered women and their children.

- Crisis Line: 415-255-0165
- <https://svdp-sf.org>

W.O.M.A.N., INC.

W.O.M.A.N., Inc. provides 24-hour domestic violence crisis line and supportive services, including 24-hour Spanish language assistance, support groups, and community education

- Telephone: 415-864-4777
- 24-Hour Crisis Line: 1-877-384-3578
- Toll Free 24/7 Support Line: 877-384-3578
- www.womaninc.org

NATIONAL RESOURCES

NATIONAL DOMESTIC VIOLENCE

HOTLINE: 1-800-799-7233

- Text LOVEIS to 22522
- www.thehotline.org

THE NATIONAL DEAF DOMESTIC VIOLENCE

HOTLINE: 1-855-812-1001

This hotline is available 24/7 through video phone, nationaldeafhotline@adwas.org and chat for Deaf, Deaf/Blind, Deaf/Disabled survivors.

- <https://thedeafhotline.org>

NATIONAL HUMAN TRAFFICKING

HOTLINE: 1-888-373-7888

- Text Line: 233733
- <https://humantraffickinghotline.org>

TRANS LIFELINE: 1-877-565-8860

This hotline is staffed exclusively by trans operators and is the only crisis line with a policy against non-consensual active rescue.

- www.translifeline.org

NOTES

SOURCES OF INFORMATION:

1. District Attorney Victim Services Division <https://sfdistrictattorney.org/victim-services-division>
2. District Attorney Victim Services Advocacy Program <https://sfdistrictattorney.org/advocacy-program>
3. Victim Services in San Francisco <https://www.victimservicesf.org>
4. National Suicide Prevention Lifeline <https://suicidepreventionlifeline.org>
5. Rape Treatment Center at the Zuckerberg San Francisco General Hospital Emergency Department <http://traumarecoverycenter.org/services/rape-treatment-center/>
6. San Francisco Human Rights Commission Community Coronavirus Resource Guide (see pages 10-11) https://sf-hrc.org/sites/default/files/HRC_CoronavirusResourceGuide_April2020_Version3.pdf
7. San Francisco Police, Get Service, Sexual Assault <https://www.sanfranciscopolice.org/get-service/sexual-assault>
8. San Francisco Human Rights Commission COVID-19 Updates, SHARP <https://sf-hrc.org/covid>
9. SFGov.org Domestic and Family Violence Resources <https://sf.gov/information/domestic-and-family-violence-resources>
10. Department on the Status of Women, Resources on Gender-Based Violence During COVID-19 Crisis https://sfgov.org/dosw/sites/default/files/COVID-19%20DV%20One%20Pager_Updated033020.pdf
11. Department on the Status of Women, Resources on Family and Relationship Stress During COVID-19 https://sfgov.org/dosw/sites/default/files/Family%20Violence%20Resources%20COVID-19_2020-04-13%20%282%29.pdf

